18 SEP 1963 Form

MEMORANDUM FOR: Comptroller

SUBJECT

: Dental Health Insurance Plan

- 1. The Agency's new Dental Health Insurance Plan is to be implemented on 1 October 1963. The Deputy Director of Central Intelligence approved, as one of the conditions upon which the new program is being established, three positions for its operation.
- 2. The Insurance Branch in the Office of Personnel has already absorbed the workload increase of the Parents Associated Medical Assurance Program. The Branch is unable to take on the Dental Health Insurance Plan without a ceiling increase.
- 3. It is recommended that the personnel ceiling of the Office of Personnel be increased by three for the purpose of administering the Dental Health insurance Plan.

Signed

L. K. White Deputy Director (Support)

cc: Director of Personnel

SPA-DD/S:JHP:fmf (17 Sept 63)

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3 0 AUG 1963

MEMORANDUM FOR: Director of Personnel

SUBJECT

: Request for Calling - DENTA Program

REFERENCE

: Memo dtd 27 Aug 63 to DOK fr A-D/Pers.

same subject

While the Deputy Director did approve a ceiling increase to take care of the Dental Insurance Program, I believe we should go chead with the program without a concurrent celling increase. However, at such time as the on-duty strength of the Office of Personnel approaches its ceiling I would like to reconsider the need for the increase.

Signed

L. K. White Deputy Director (Support)

Attachment:

Reference Memo

SPA-DD/S:JHP:fmf (29 Aug 63) Rewritten: JHP: fmf (30 Aug 63)

Distribution:

Orig & 1 - Adse w/O & 3cc's of DD/S 63-3655

1 - DD/S Chrono

∠ DD/S Subject w/cc of DD/S 63-3655 & references

CONFIDENTIAL



STAT Approved For Release 2003/06/20 : CIA-RDP84-00780R000300070006-8

MEMORANDUM FOR: Director of Personnel

SUBIECT

: Request for Celling - DENTA Program

REFERENCE

: Memo dtd 27 Aug 63 to DD/8 fr A-D/Pers,

same subject

- 1. For the week ending 24 August 1968 the Office of Personnel had an on-duty strength of 13 less than its interim celling and 39 less than its Fiscal Year 1964 Congressional ceiling. Although recruitment goals for Fiscal Year 1964 have not been firmly established, it is apparent that they will be less than those of Fiscal Year 1963 for which the Office of Personnel was given a ceiling increase.
- 2. The requested celling increase of three contained in paragraph 4 of the reference is disapproved for the present and will be re-examined when the Fiscal Year 1964 recruitment workload issue has been resolved.

L. K. White Deputy Director (Support)

SPA-DD/S:JHP:fmf (29 Aug 63)

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Approved For Release 2003/06/20 : CIA-RDP84-00780R000300070006-8

27 AUG 1963

MEMORANDUM FOR: Deputy Director (Support)

SUBJECT

: Request for Ceiling - DENTA Program

REFERENCES

: a. Memo from General Counsel to DD/3, Subject: Dental Health Insurance Plan, dated 25 October 1962

b. Memo from DD/S to DDGI Transmitting
Proposed Headquarters Employee Bulletin
on Dental Insurance, dated 6 June 1963

- 1. This memorandum submits a recommendation for your approval. Such recommendation is contained in paragraph 4.
- 2. In July 1963 Agency employees in the Headquarters area were informed of a proposal from Mutual of Omaha to provide group dental insurance (DENTA). Interested employees were asked to complete and return a questionnaire and more than thirteen hundred empk yees did so. Some employees currently overseas who were not canvessed in July might be expected to subscribe. Although this number was less than expected, Mutual of Omaha has decided it can formalize its original proposal and issue a contract of insurance, if desired by the Agency. With an estimated initial enrollment of 1,600 or more, we feel that DENTA should be offered and made a part of the Agency's overall insurance program. Since the administration of this new program will require additional personnel above the current ceiling for the Insurance Branch which cannot be made available from the Office of Personnel ceiling, it is necessary to request an increase in the Office of Personnel ceiling before any further negotiations with the underwriter are conducted and the DENTA actually offered to employees for purchase.
- 3. In our earlier discussions and preliminary review of personnel needed to administer DENTA, it was felt that seven employees were required to perform the various duties involved, i.e., receipt of premiums, bookkeeping, claims, files, etc. On the basis of our current estimate of the number of employees who will purchase DENTA juitially, a minimum of three employees, rather than the seven originally approved in principle, will be needed to administer the program. We do not feel

that the Insurance Branch can handle a new program within its current ceiling since it has already absorbed the new PAMA program which was effective on 1 June 1963 with no increase in staff. To add the new DENTA program without additional personnel would adversely affect the administration of other insurance programs, life and health, which have a greater enrollment, and we believe it unwise to implement DENTA within current ceiling. We believe GEHA should reimburse the Agency for the salary costs of one of the three positions and the premium rates include an allowance for this expense.

4. It is recommended that the Office of Personnel ceiling be increased by three for the purpose of administering the Dental Insurance Program.

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The recommendation in paragraph 4 is approved.

Deputy Director (Support)

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FORM NO . 241

REPLACES FORM 36-8 WHICH MAY BE USED.

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OGC 62-2598a

25 October 1962

MEMORANDUM FOR: Deputy Director (Support)

SUBJECT:

Dental Health Insurance Plan

1. I am sympathetic to some Agency administrative support to the Dental Health Insurance Plan if it is put into effect, but I have not yet been persuaded that commitment of seven positions would be justified nor am I convinced that this is the type of fringe benefit that would have much appeal to employees or applicants who would, for the most part, merely see what the premium would be and would not, in all probability, comprehend that it had been decreased by the Agency furnishing of administrative support. The normal agency could provide no such support, and its health group would mertly contract directly with the insurance agent, who would provide all the services pertaining to premium collections, review and adjustment of claims, and payments. With a large group coming in on a new contract, the insurance agent would presumably have to increase his administrative staff, and the resulting additional cost would be added to or absorbed in the contract price has spoken to the insurance agent in our case, who said he would have to add at least one or two positions if he handled all these people).

2. Since we impose a security restriction on the processing of claims and insist that it be done internally, in all probability we will have to provide more personnel than the insurance agent would have to add to his existing staff under normal circumstances. Consequently, such additional personnel are the direct result of the Agency's conditions, and the cost thereof could probably be borne by the Agency. It certainly should not be charged to the individual policyholder. Just how many additional people will be needed because of this is very difficult to say, particularly without any experience in this field by anyone, since I understand there is

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no existing dental plan. It seemed to me it might be reasonable to determine that three positions would be an additional burden which could be provided by the Agency and that any others needed to process the claims could be supported by GEHA, presumably by some adjustment in the premium rates. Additional cost to the individual policyholder should be very little if any.

LAWRENCE R. HOUSTON General Counsel

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MEMORANDUM FOR: Deputy Director (Support)

SUBJECT

: Dental Fealth Insurance Plan

- 1. This memorandum contains a recommendation for DD/S approval. Such recommendation is contained in paragraph 9.
- 2. Mutual Benefit Health and Accident Association (Mutual of Omaha) has submitted a group insurance plan to provide comprehensive dental health care to members of GEHA, Inc. In the opinion of the GEHA Board of Directors, the plan appears to be very sound and one that would be most attractive to Agency employees.
 - 3. In brief the plan offers four groups of services as follows:
 - I. Routine Oral Examination Benefit
 - II. Basic Dental Benefits
 - III. Orthodontic Benefit
 - IV. Complete Denture Replacement Benefit

Members may elect to take all four services or a combination of groups II, III, and IV or groups II and IV according to their needs. Premium rates are scaled from a low of \$.75 per menth for a single plan of minimum services to \$6.25 per month for a family plan of all four services. The contract contains a \$50 deductible clause (for each member of the family for each policy year) and there are fixed limits to the total amounts payable for expenses incurred.

4. Taking into account the increasing costs of dental care, we be-

5. To undertake a program of this size and scope would require an increase in the staff of the Insurance Branch. Individual accounts would have to be opened for each member and maintained separately from present hospitalization accounts. Payroll deduction is not authorized for a plan of this kind and the monthly premiums will have to be collected directly from the member. With se many participants we would expect

Approved For Release 2003/06/20 : CIA-RDP84-00780R000300070000088 Excluded from automatic downgrading and declassification

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to process claims at the rate of about 20,000 a year. To handle this workload will require three claims adjusters, two bookkeepers and two clerk typists for an increase of five positions at GS-7 and two at GS-5.

- 6. The GEHA Board strongly recommends the adoption of this plan which it views as an essential addition to its overall insurance program. The Office of Personnel, however, does not have within its own ceiling limitations the ability to allocate seven additional positions to the insurance Branch. We agree that the proposed dental health insurance plan presents an unusual opportunity to further advance employee relations by offering a fringe benefit of substantial value. To our knowledge no other Government agency has yet adopted such a plan which might give CIA a modest but useful advantage as an inducement in recruitment. The health factor also should be taken into account in that this insurance program could make it possible for members to give preper and timely attention to dental needs which they might otherwise feel they could not afford.
- 7. At our request the GEHA Board considered the possibility of establishing the plan on a self-sustaining basis at least to the extent of reimbursing the Agency for the salary costs incurred. The first year's salary cost of \$43,000 would require a minimum increase in premiums of approximately 12% if the anticipated membership of 8,000 policyholders is achieved. To provide against the possibility of a smaller membership and also to cover future periodic step increases it would be advisable to raise the premium charge by 15%. Any surplus that might result could be refunded to policyholders or used to pay for added benefits. Since GEHA has no other source of income which could be applied to this program, any deficit would have to be borne by the Agency until the loss could be recovered through additional premium increases. From the practical point of view the Dental Health Plan could be made self-supporting.
- 8. The Board members, however, expressed the view that to attempt to deal with a manpower problem of immediate moment by adopting a pay-as-you-go plan would be inconsistent with the long established aims of the Agency employee's benefits program. All of the GEHA insurance plans have been designed to provide extra benefits to employees and their families by offering better protection at lower costs than can be obtained elsewhere. We firmly believe that the Agency has profited greatly from this philosophy. At this time when in other areas we are seeking still greater benefits, such as the improved retirement system, it would appear to be taking a backward step to assess employees with the cost of a program which will accrue as much to the Agency's advantage as to the employee.

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9. We suggest for your consideration the possibility that the proposed dental health insurance plan could be regarded as a new activity whose manpower requirements could not be foreseen and thus merit consideration for a ceiling increase. It is recommended, therefore, that the Office of Personnel ceiling be increased by seven positions to implement the proposed new dental health insurance plan.

Emmett D. Echols Director of Personnel

Concur:	
Chairman, GEHA	Board of Directors
The recommendati	on in paragraph 9 is approved
Deputy Director (S	upport)
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6 JUN 1963

MEMORANDUM FOR: General Cartes

The attached draft Bulletin is proposed as an announcement to all employees to explain a new Deutal Insurance Plan which has been offered to the Agency and to determine if there is sufficient employee interest in such a plan to warrant its adoption.

The Director of Personnel recommends adoption of the plan but estimates that a maximum of seven additional personnel will be required to administer it. The General Counsel has determined that the cost of three of these positions could be borne by the Agency as a legitimate requirement arising out of the Agency's conditions, and any others needed could be supported by GEHA.

We now have employees in the Insurance Branch who handle
the administration of thirteen separate fusurance plans, including life,
hospitalization, income replacement, and several air trip travel options.
Twenty-four are paid from Agency funds and one is supported by GEHA.
There are approximately policies in force. Agency administration
of these insurance plans is unique in Government but it is necessary because

Adoption of the Dental Insurance Plan will cost the Agency three positions, therefore, and I would like your approval of that condition before circulating this announcement to all employees.

151 XKW

L. K. White

EA-DD/S:RBF:maq (29 May 63)

Rewritten: EA-DD/S:RBF:maq (6 June 63)

Distribution:

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DD/S 63-2183: Draft Headquarters Employee Bulletin, subj: Dental Insurance Plan (DENTA)

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Approved For Release 2003/06/20 : CIA-RDP84-00780R000300070006-8

Next 1 Page(s) In Document Exempt

MEMORANDUM FOR: General Carter

The attached draft Bulletin is proposed as an announcement to all employees to explain a new Dental Insurance Plan which has been offered to the Agency and to determine if there is sufficient employee interest in such a plan to warrant its adoption.

The Director of Personnel recommends adoption of the plan but estimates that a maximum of seven additional personnel will be required to administer it. The General Counsel has determined that the cost of three of these positions could be borne by the Agency as a legitimate requirement arising out of the Agency's conditions, and any others needed could be supported by GEHA. Adoption of the plan will cost the Agency three positions, therefore, and I would like your approval of that condition before circulating this announcement to all employees.

Recommend your approval.

L. K. White

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a. According to General Counsel's memorandum of 25 October 1962 (DDS 62+5098), three of the estimated seven personnel required to handle this

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program might appropriately be paid by the

FROM: NAME, ADDRESS AND PHONE NO.

Acting Director of Personnel 5E56 Hors (Approved For Release 2003/06/20: CIA-RDP84-007807000300070006-8 UNCLASSIFIED CONFIDENTIAL SECRET FORM NO. 237 Use previous editions

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6. Mr. Echols also felt that we should consider the publicity potential inherent in this proposal. Since it is almost unique—and unique to Government agencies—he believes that the underwriter and other parties interested in insurance will want to use our plan as an example and our experience as a basis for evaluating other similar proposals. He suggested that if we do proceed, it should be with awareness of the inquiries which may result.

We are anxious to proceed with this proposal if it meets with your approval. As suggested above, our next step would be to survey headquarters employees in order to determine the number of interested prospects.

201563-2183

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HEADQUARTERS

EMPLOYEE BULLETIN

DENTAL INSURANCE (DENTA)

1. GENERAL

The Agency has obtained a proposal from Mutual of Omaha to provide a new comprehensive group dental health plan (DENTA) to eligible employees and their dependents. After reading this Bulletin each eligible employee at Headquarters interested in subscribing to this Plan should return the attached form to the Insurance Branch, Benefits and Services Division, Room 1 J 27, Headquarters, not later than

2. ELIGIBILITY

This Plan would be open to all Staff Employees, Staff Agents, Career

Agents who are United States citizens or resident aliens, and all fulltime Contract Employees who are United States citizens or resident aliens
and whose employment relationship is comparable to that of appointed
employees. Coverage would include spouse, and unmarried children after
they reach the age of 2 and until their 19th birthday. New "EOD" would
have to apply within 31 days of the date of entrance on duty. If not already
a member of GEHA, a \$1.00 membership fee would be required.

3. Only this page of the Bulletin and the form to indicate your interest are classified. You may detach the details of the Plan, which are unclassified, for purposes of discussion with your family if you so desire.

Approved For Release 2003/06/20 : CIA-RDP84-00780R000300070006-8 S-E+C-R-E-T

Approved For Release 2003/06/26 : CAFRDP84-00780R000300070006-8 (When Filled In)

RETURN TO: Insurance Branch
Room 1 J 27
Headquarters Building

I am interested in the proposed new Dental Plan. I intend to apply if it is offered.

	Name Typed or Printed
	Signature
	or wore children
/	Self (Widow/Widower) and 2 or More Children
	Self, Spouse, and Child or Children
/	Self (Widow/Widower) and 1 Child
/	Self and Wife/Husband
	Self Only

DENTAL INSURANCE (DENTA)

1. ENROLLMENT

- a. During the initial enrollment period no one would be excluded from the Plan because of age or pre-existing conditions. Eligible members who did not apply during the initial enrollment period would be permitted to enroll only during later "open periods", but in no event would the next "open period" be less than one year from the effective date of the Plan.

 A member covered by DENTA who subsequently marries may add his/her spouse if application is submitted within 31 days of marriage.
- b. Even though an employee is married he or she may elect to insure himself or herself only. Likewise, a man and wife may elect to insure themselves only even though they have unmarried children who are between the eligible ages. Changes in enrollment could thereafter occur only during subsequent "open periods".
- c. Since this type of insurance plan depends upon group participation, it will be necessary to have at least 75% of eligible members indicate a desire to enroll before the Plan could be offered at the premiums indicated.

2. PREMIUM (Monthly)

Employee only	\$1.60
Employee and spouse	\$2,85
Widow/Widower and 1 child	\$2.85
Employee, spouse, and	
child or children	\$6.60
Widow/Widower and 2 or	
more children	\$6.60

2

3. YEARLY DEDUCTIBLE AMOUNT

The Plan as proposed would require the employee to pay dental expenses in the following amounts, in each calendar year, before the Plan would begin to share the cost of dental care:

For	employee	\$50.00
For	spouse	\$50.00
For	each child	\$50.00

NOTE: Where the employee takes the family plan (3 or more), the maximum deductible amount would be \$150.00 for the calendar year. For example, if the employee and two of his children incurred dental expenses of at least \$50.00 each, his wife or other children would not be required to incur \$90.00 in dental expenses before the Plan would begin to share expenses for her or their dental care during the calendar year.

The deductible will be reapplied at the beginning of each new calendar year. In the event the maximum amount payable (as described in paragraph 4) has not been paid during the previous calendar year, eligible expenses incurred during the first 90 days of the new calendar year will not be subject to a new deductible until after the maximum amount payable has been reached. This provision will apply only to eligible expenses for which treatment was started in the previous calendar year.

4. MAXIMUM AMOUNTS PAYABLE

This is defined as the total annual aggregate amount payable by the Plan for all covered expenses.

Approved For Release 2003/06/20: CIA-RDP84-00780R000300070006-8:

Year in which eligible expenses are covered	Maximum for any one covered person	Maximum for Family Plan (3 or more)
First calendar year Second calendar year Third and each succeeding	\$200 \$300	\$ 500 \$ 750
calendar year	\$400	\$1,000

5. BENEFITS PAYABLE

The Plan would pay, after applying the deductible, usual and customary charges for the following treatment when rendered by a dentist or a dental hygienist:

- a. Oral Examination and Basic Dental Treatment 75% of charges up to the maximum
 - (1) Prophylaxis (cleaning)
 - (2) Oral examinations and diagnosis
 - (3) X-rays if professionally indicated
 - (4) Fillings (including inlays)
 - (5) Crowns
 - (6) Partial dentures and bridges
 - (7) Initial, complete dentures
 - (8) Extractions
 - (9) Oral surgery
 - (10) Periodontal treatment
- b. Orthodontic Treatment 60% of charges up to the maximum

 Orthodontic treatment (straightening of the teeth not solely for cosmetic

 purposes) which commences while you are insured under this Plan will be

 covered. This includes the initial and subsequent, if any, installation of

 Approved For Release 2003/06/20: CIA-RDP84-00780R000300070006-8

orthodontic appliances. The treatment must commence within 90 days of the date the Treatment Plan (see paragraph 6) is submitted; otherwise, a new Treatment Plan must be submitted.

The maximum Orthodontic Benefit for any one individual is \$400 during any one period of treatment, subject to the maximum payable under the policy. The maximum (\$400) will be reinstated in full for any period of treatment commencing five years or more after the end of the previous period of treatment.

c. Denture Replacement - 60% of charges up to the maximum

In the event the replacement of a complete denture is professionally indicated while your insurance is in force, benefits are payable up to 60% of the expense actually incurred for a replacement not the result of the theft or loss of your previous denture, after satisfaction of deductible, but not to exceed the applicable maximum amount payable. Denture replacement benefits are payable only after you have been insured for one year, except when the initial placement of an opposing complete denture requires the replacement of the existing complete denture.

Reimbursement for a complete denture replacement will not be made until at least five years have elapsed since the preceding denture placement or replacement was made.

NOTE: The <u>repair</u> of a denture or placement of an <u>initial</u> denture is covered under the provisions of paragraph 5 a at 75% of actual expenses incurred after satisfaction of the deductible, rather than the 60% provided

for denture replacement.

6. TREATMENT PLAN

A treatment plan is a written report prepared by your dentist showing the recommended treatment of any dental disease, defect or injury.

To receive the benefits of the Plan, the treatment plan must be submitted to the Insurance Branch (within 10 days of examination for those located in the Headquarters area and 30 days for those located elsewhere) and must be approved before additional treatment is rendered. However, if in the course of a Routine Oral Examination dental work is completed in connection with a dental disease, defect or injury, and the cost of these services does not exceed \$75.00, the filing of a treatment plan is not required and these benefits will be payable at the rate of 75% of the amount in excess of the \$50.00 deductible.

- 7. EXPENSES NOT COVERED
- a. Those caused by or resulting from occupational disease, defect or injury,
- b. Those caused by or resulting from declared or undeclared war or any act of war.
- c. Those for prosthetic treatment or devices (bridges, crowns, etc.) under way on the effective date of this Plan, even though said work is completed after the effective date of this Plan,
- d. Those for orthodontic care for a patient receiving orthodontic treatment on the effective date of coverage of this Plan,

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- e. Those for services rendered solely for cosmetic purposes.
- f. Charges for services rendered that are not usual and customary for the particular geographic area in which service is rendered.
- 8. PAYMENTS OF BENEFITS

Benefits under DENTA will be paid only to the employee on a reimbursement basis. Claims must be substantiated by receipted bills, giving
description of treatment, dates of treatment, and charge for each treatment. No identification cards will be issued.

9. DEFINITIONS

- a. Dentist: is a person who is currently licensed to practice dentistry by
 the governmental authority having jurisdiction over the licensure and
 practice of dentistry.
- b. Dental Hygienist: is a person who is currently licensed to practice dental hygiene by the governmental authority having jurisdiction over the licensure and practice of dental hygiene and who works under the supervision and direction of a dentist.
- c. <u>Usual and Customary Expense</u>: is the usual and customary fee or charge for the services rendered and supplies furnished in the area where such services and supplies are recommended and approved by your dentist, (as determined by the Plan).
- d. Calendar Year: is a period of 12 months beginning on the first day of January and ending on December 31st of the same year.

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